



## Digital dictation to delivery in 24 hours

MedisecTRUST Digital Dictation is an integrated workflow management solution that combines Digital Dictation with automated letter generation and processing capability.

It allows you to dictate, create, sign off and deliver clinical letters electronically in 24 hours AND to measure and report back on results.

- The ideal strategic solution for clinical correspondence in Hospital Trusts, it integrates with:
  - PAS, for accurate real-time data
  - MSWord, for greater user acceptance
  - EPR / Clinical Dashboard / Document Management systems, to ensure easy clinical access
  - GP systems, to ensure CQUIN targets are met
- Dictation to GP practice – one process, one supplier
- Proven solution over 20 years with 16,000 users and 5million letters produced annually
- Supports the need to accommodate new working practices – Outsourcing / Transcription Pools / Speech Recognition solutions
- The safest implementation process, based on pilot groups proving the solution in situ before roll out

## How does it work?

- Clinicians use the system to identify which dictations need to be done e.g. a clinic list
- The dictation is created and fully tagged with all the relevant information and is safely stored
- Fully tagged voice files enable automation and improve accuracy
- Work is moved from Authors to Transcribers in paperless workflows
- Transcribers can work in traditional Department structures or in real or virtual Transcription Pools
- All correspondence is centrally stored and made available for viewing in MedisecTRUST or any other system using the 'Web Viewer'
- Correspondence from other systems can be imported easily e.g. A&E
- Signed correspondence is made available for delivery to the GP electronically
- A paperless process from activity to delivery
- MedisecTRUST provides the means for managers to plan, organise, monitor and control the process

## What are the benefits?

### For the hospital:

- One Trustwide solution for clinical correspondence that will meet CQUIN objectives
- The ideal platform to support reorganisation and cost saving
- The ability to produce high quality patient information and deliver it on time
- Best of breed specialist solution that will work with any PAS
- Designed by clinicians for clinicians - strong 'buy in' from all users

### For the GP:

- High quality patient information delivered on time
- Inbound mail is integrated into existing practice solutions
- One electronic route, no paper to handle
- All correspondence monitored and measured from activity to receipt and processing in the Practice

### For the patient:

- A patient visiting his GP the day after leaving hospital can be confident that all the most up-to-date information will be available to ensure optimum after-care.

## What are the main features?

- HL7 interface to PAS
- Integrated with MSWord, all versions
- Central storage of all documentation and voicefiles – no archiving
- Fully integrated Digital Dictation module
- Author workflows are fully customisable and based on real-time data
- Transcription workflows will accommodate any chosen process: Departmental / Transcription Pools real and virtual / Outsourcing / Speech Recognition
- Voicefiles fully tagged with related information which maximises automation
- Specially designed outsourcing workflow solves Information Governance issues and provides a fully integrated solution
- Protocol provided to enable the importation of letters from departmental systems
- Integrated reporting module providing standard reports and access to the data
- Web viewer provides easy to install access to correspondence on other platforms eg Clinical Dashboard / EPR / PAS
- Modular solution – integrated solutions for eDischarge and eDelivery
- Digital Dictation equipment can be purchased separately, leaving the Trust free to source best price



The system has proved that 24 hour delivery of clinical correspondence really is possible.

Julie Ekins, ICT Service Improvement Manager,  
Doncaster and Bassetlaw Hospitals NHS Foundation Trust

## Pilot available:

- Fully operational system
- In situ testing of the data, system functionality and associated work practices
- Transfer of knowledge to trainers and IT support to facilitate roll out
- Minimises procurement risk for the Trust