

Electronic delivery to GP practices

MedisecNET is an N3 web-based application which allows hospitals to send electronic clinical correspondence directly to GP surgeries overnight.

Clinical correspondence electronically signed in the hospital is put into an electronic inbox, ready for the GP surgery to process each morning.

The demographic content is structured to enable surgery staff to input the information into their practice computer systems without any scanning or dual keying – saving time and avoiding errors.

As well as cutting hospital to GP delivery times dramatically, the system also means that letters are tracked from dictation to receipt in the practice.

The software also gives GPs access to real-time clinical patient information themselves, helping to reduce the number of GP enquiries the hospital medical secretariat has to take.

What are the benefits?

For the hospital:

- Provides one strategic solution for delivering GP correspondence on time
- Removes the need to send paper
- Reduces inbound queries from primary care
- Opens two way, paperless, electronic communication with primary care
- Integrated Reporting Module makes it easy to monitor compliance with CQUIN targets

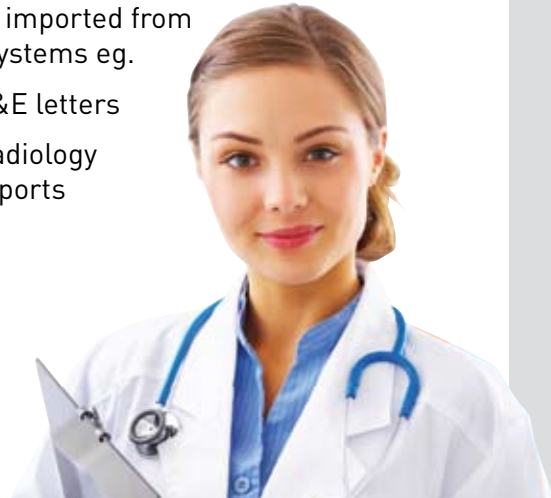
For GPs:

- Dramatic time savings free up practice front desk staff to offer better service to the patient
- Improves quality and speed of service for patients
- Instant access to real-time patient information
- Standardised templates produce consistent, accurate correspondence
- Monitor progress from patient activity to letter production, sign off and delivery

Correspondence covered

MedisecTRUST eDelivery is used to send all the most commonly dictated hospital letters to GPs:

- Discharge Notification Forms
- Discharge summary letters
- DNA cancellation letters
- Clinic attendance letters
- Miscellaneous patient letters
- Letters imported from other systems eg.
 - A&E letters
 - Radiology reports



Technical features

- Integrated with hospital systems to produce accurate data:
 - Patient demographics
 - Inpatient/outpatient activity
 - Discharge/attendance/DNA letters and forms
 - GP inbox details
- Integrated web based module using N3 connectivity
- Integrates with all leading GP systems including PCTI Docman and Apollo Scan
- Integrates with MIG Healthcare Gateway
- TIF Loader integrates with TPP System One, Microtest and Healthysoft
- API/Protocol for feeds from other NHS organisations
- Simple download feature
- Simple to install, no technical input required
- Patient and GP search facilities
- Option to feed outside printing facility
- Integrated reporting module – from patient activity to delivery and receipt in the GP Practice
- Integrated centralised printing solution to recognise residual 'hard copy' printing

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The main benefit for the GPs is that they have a unified process.... and only need use one method of dealing with correspondence.”

Debi Lees, ICT Project Manager/Business Analyst, Cheshire ICT Service, Central and Eastern Cheshire PCT

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Medisec is the missing link. It means that we get critical clinical information from the hospital overnight.”

Dr Neil Paul, GP, Ashfields Primary Care Centre, Cheshire

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The system has proved that 24 hour delivery of clinical correspondence really is possible.”

Julie Ekins, Service Improvement Manager, Doncaster and Bassetlaw Hospitals NHS Foundation Trust